

Nottingham City Council

Greater Nottingham Light Rapid Transit Advisory Committee

Minutes of the meeting held at remotely via Zoom -
<https://www.youtube.com/user/NottCityCouncil> on 14 September 2021 from
2.01 pm - 2.29 pm

Membership

Nottingham City Council

- ✓ Councillor Sam Gardiner
- ✓ Councillor Rosemary Healy
- Councillor Phil Jackson
- ✓ Councillor Dave Liversidge
- ✓ Councillor Adele Williams

Nottinghamshire County Council

- ✓ Councillor Jim Creamer
- ✓ Councillor Eric Kerry
- ✓ Councillor John Ogle
- ✓ Councillor Gordon Wheeler
- Councillor Daniel Williamson

NET User Representatives

- | | |
|-------------------------|--|
| Roger Bacon | - Travel Watch East Midlands |
| Helen Hemstock | - Ridewise |
| ✓ Hugh McClintock | - Pedals |
| ✓ Chris Roy | - Nottingham Trent University |
| ✓ Lorraine Salt-Pulford | - Nottingham City Disability Involvement Group |
| ✓ Jim Thomas | - Nottinghamshire Better Transport |

Colleagues, partners and others in attendance:

- | | |
|----------------|--|
| Andrew Conroy | - Chief Operating Officer, Tramlink Nottingham |
| Kate Knight | - Assistant NET Project Manager, Nottingham City Council |
| Trevor Stocker | - Operations Manager, Nottingham Trams |
| Kate Morris | - Governance Officer, Nottingham City Council |

13 Appointment of Vice Chair

Resolved to appoint Councillor John Ogle as Vice-Chair of this Committee for the remainder of this municipal year

14 Apologies for Absence

None

15 Declarations of Interests

None

16 Minutes

The minutes of the meeting held on 13 July 2021 were confirmed as a true record and were signed by the Chair.

Councillor Gordon Wheeler asked for an update on work to address a noise complaint from a resident at Heathervale at the junction of Wilford Lane, as raised at the previous meeting (minute 10 ii). Trevor Stocker informed the meeting that greasing had been taking place and that the engineering team would look at the issue further.

An update was provided on the repositioning of the validator at the Treatment Centre stop. After discussion the Committee agreed that a site visit should be arranged to review the placement.

17 NET Operational Performance and Progress Update

Trevor Stocker, Operations Manager for Nottingham Trams presented the NET Operational Performance and Progress update report to the Advisory Board, highlighting the following points:

- (a) Reliability for June and July 2021 was 92% and 92% respectively. The same period saw an increase in numbers of staff being “pinged” by the NHS Covid app which impacted on service performance. Performance was also affected by the Football championships when fans gathered in the Old Market Square and services were curtailed to ensure public safety;
- (b) Signage across the network has been updated around Covid safe measures and facemasks etc, in particular these are being displayed on ticket machines and on Tram doors as well as at stops;
- (c) There is a clear focus with partner agencies to tackle anti-social behaviour on the network. Plain clothed and uniformed Community Police patrol the network and liaison with local beat Sergeants continues around vandalism hotspot areas;
- (d) Planned maintenance will take place 25 and 26 September on the portion of rail between Cinderhill Tramstop and the junction with Millennium Way to replace deteriorated tracks. The opportunity will also be used for grounds maintenance including tree pruning to reduce disruption to the service another time. Normal service will be resumed from 27 September 2021;
- (e) Fare changes that were postponed from 2020 have now been introduced as part of the continued review of ticket pricing;

The Committee thanked Trevor Stocker for his update and noted the contents of the report.

18 Safeguarding on the Network (Annual Review)

Trevor Stocker, Operations Manager for Nottingham Trams, introduced the report on Safeguarding of vulnerable people on the Tram Network to the Committee. The

report outlines the Policy staff action when they encounter a vulnerable person. He advised that a full log of any staff communication regarding vulnerable persons is kept by the Control Room.

The Committee noted the update

19 Issues Raised by Committee Members and Citizens

No issues were raised by Committee members or citizens. The Chair asked that if any issues needed to be raised that they be put forward in good time for the next meeting to allow a comprehensive response.

20 Work Plan

The Committee noted the Work Plan with no discussion.

21 Future Meeting Dates

The Committee noted the future meeting dates.